

# Payment Scams Are On The Rise

## 3 tips to help protect yourself

### 1. Guard your information

Do not share your temporary access code, PIN, or any other account information which could give others a way to send money in your name.

### 2. Don't rely on caller ID

Scammers can make it look like they are contacting you from Wells Fargo or another company. **If you are suspicious about a call or text, hang up or don't respond.** Reach out to the company directly using a trusted source such as their website or the phone number on the back of your card.

### 3. Question unusual payment requests

Scammers often demand very specific forms of payment. Don't be pressured into using gift cards, cryptocurrency, online wires, Zelle®, or third party payment apps. No legitimate company will ask you to send money to anyone, **including yourself**, to correct a problem or get a refund.

### Catch the scam before it catches you

Scammers are trying everything they can to trick you into giving them money. Learn more about payment scams and what you can do to help protect yourself.